

## Shelburne Police Service warns public about bank, computer scams

The Shelburne Police Service has received several calls regarding citizens being contacted by a person claiming to be an employee of a financial institution's security services. This person has requested log in information, passwords and personal information. In one instance they even obtained remote access to a personal computer. Fortunately, everyone contacted by this person has realized that they are not an employee of any financial institution and ended the communication.

The Shelburne Police Service would like to remind citizens that your financial institution will never require you to divulge personal information or passwords over the telephone. It is a good idea to change your passwords frequently. If you feel that your banking information has been compromised you should attend your local branch or contact your financial institution by telephone.

The Shelburne Police Service has also been made aware of several ongoing scams involving computer technical support. In these particular scams, the caller identifies themselves as a representative of a software company. These very experienced scammers have convinced people to give them remote access to their computers, in turn giving the scammer access to a multitude of personal information.

It is important to know that your software company will never initiate contact with you via telephone or email regarding your software or request personal information. All contact is initiated by the customer.

If you feel that you have had your computer compromised it is best to take it to a trusted tech support service.

This link provides information on the Microsoft scam in particular, but is relevant to any tech support scam.  
<https://www.microsoft.com/en-us/wdsi/threats/support-scams>

### **Melancthon collision**

On June 3, 2018 at 7:35 am, Dufferin OPP were dispatched to a serious personal injury collision at the intersection of Dufferin County 124 and County 21 in Melancthon Township. Dufferin EMS and area fire departments all responded.

Preliminary investigation reveals that an east bound Dodge Dakota pickup on County 21 failed to yield for a Ford focus. The Ford Focus was south bound on County 124 and struck the driver's door of the Dodge Dakota. Both vehicles ended up in a farmers field. Police observed a lengthy debris near the vehicles.

Both drivers were airlifted to a Toronto Hospital by Orange Air Ambulance with serious injuries. The passenger in Ford Focus was taken to area hospital with non-life threatening injuries.

The OPP technical Traffic Collision Reconstructionist and investigators are on scene. The intersection will be closed for the next 3 hours. Investigation is continuing and no charges have been laid at this time

### **Zoo theft**

A 21-year-old Ottawa man faces theft charges after he allegedly gained access May 29 to the Elmvale Jungle Zoo in Mount Albert and stealing three animals. Police say he entered by cutting a hole in a chain link fence and then proceeded to steal three animals which included an 18-inch tortoise, a black and white Lemur and a black Gibbon monkey.

The value of the stolen animals is in excess of \$20,000. Officers from the Huronia West Detachment of the Ontario Provincial Police (OPP) responded to zoo, which is located at 14191 County Road 27, Springwater Township.

### **Awards ceremony**

On Tuesday May 29, 2018, the Ontario Provincial Police (OPP) Central Region /General Headquarters Annual Awards Ceremony was held at the Quality Inn and Conference Centre in Midland.

This ceremony recognized dedicated years of service within the OPP, the Ontario Public Service (OPS) and recognized police and citizen acts of bravery, lifesaving, community service, exemplary performance of duty, investigations, selfless actions and assistance to the OPP.

OPP Commissioner Vince Hawkes was on hand to present the awards to the many worthy recipients and was assisted by Chief Superintendent Rose DiMarco, Regional Commander of the OPP Central Region.