

## Headwaters Health Care Centre holds AGM in virtual format

Written By ALYSSA PARKHILL

Headwaters Health Care Centre held their Annual General Meeting on (August 18) virtually.

Kim Delahunt, CEO of HHCC started the meeting off thanking their partners, staff members and community members with the help and work they've provided this past year.

"We have the opportunity to see the results from our work within our new strategic plan. That plan was launched at last year's annual general meeting and was written by you and for you based on any likes of engagement and consultation," she said, starting off the meeting. "Our group statement is one community, caring together."

The annual general meeting is held every year to acknowledge those in the community for the service and contributions to the hospital.

Due to the COVID-19 pandemic, the event was held virtually where members of the community could call and listen in on the event. This was CEO Kim Delahunt's first time hosting the event.

"I started my role as CEO at Headwaters in the fall of 2019," she remarked. "I continue to be inspired and amazed at how much we're going to accomplish and how much we plan to achieve, even in the middle of a pandemic season."

She added, "It's certainly been challenging at times, but I want to thank our volunteers, patient advisors, staff, physicians, as well as our Foundation team. This year's accomplishments are the culmination of your work, passion and love for this hospital and community."

Headwaters Health Care Centre's new strategic plan has been organized for the next two years through a series of direction and values. The hospital is anchored with three key components which include, getting even better, nothing about you without you and integrating care, close to home.

"To do this we have invested and will continue to invest in new and more creative solutions to serve our community as well as we need to pay careful attention of how we spend every dollar," said Delahunt.

Some accomplishments HHCC has made over the past year include the completion of their new main entrance lobby area, that was named the Joan and Paul Waechter Welcome Centre, because of the local couple's generous donation of \$1 million last October.

New machines were brought to the hospital to help in various parts of the hospital. One includes a new wireless fetal monitor, which was introduced to the hospital in the spring and provides constant monitoring of babies who are just about ready to be born. The technology brings comfort and flexibility to the soon to be moms.

Machines were introduced to help with respiratory and metabolic issues diagnosis, as well as new online tools to allow the community to access their health records easier.

"We're partnering with three other hospitals to replace our health information system. This will provide seamless integration of information between hospitals and clinicians and provide advanced functionality for accessing patient records and other health information," said Delahunt.

In early December of 2019, Solicitor General and Dufferin-Caledon MPP Sylvia Jones announced that the Hills of Headwaters Collaborative was one of the province's first 24 Ontario Health Teams.

MPP Jones had a few words to say during the meeting.

"I am incredibly proud of what Headwaters has been able to accomplish. When I look back at 2020, I often hear people say that there is no playbook for COVID-19. While those words are accurate, the fact that the collaboration that Headwaters and our region is so famous for, and why I believe you were one of the first 24 to be chosen for the Ontario health teams, just speaks to when there is a need, you step up," she said. "That goes for the staff, the volunteers, the uniqueness of the foundation and having to switch gears. I just really want to congratulate you and thank you."