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Dufferin County launches Customer Service Survey and Basement Apartment Guide

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Dufferin County's Building Services Division is trying to improve its customer service for residents and people undergoing construction within its limits through a Customer Service Survey and Basement Apartment Guide.

This is in alignment with Dufferin County's Strategic Plan goal of improving governance and service delivery.

If residents have been in touch with the County Building Services team, they're encouraged to complete Dufferin County's Customer Service Survey to let the County know how it is doing and what it could do to enhance your experience when accessing building services in Dufferin.

?The County is committed to excellence in customer service,? said the County of Dufferin in a press release. ?Opinions on what could be improved in the permitting process and what's working well will help the County as it continues to ensure its processes work as smoothly as possible.?

The survey is available online at www.surveymonkey.com/r/32TBBMM.

Meanwhile, Dufferin County residents who are considering building a basement apartment can check out the Building Services Division's convenient checklist.

Visit www.dufferincounty.ca to learn about required documents and more.